

Access statement

Introduction

Maranatha Guest house has 10 letting bedrooms consisting of 6 en-suite and 3 with shared shower room and two shared toilets. all bedrooms are allocated either on 1st or second floors.

Pre Arrival

Booking is by e-mail, telephone or fax within walking distance of town centre short taxi ride from both bus & train stations. We are situated on main bus route both in and out of town. There is a mobility shop located in the town centre, and mobility items can be hired from the Red Cross in Kings Lynn

Arrival & Car Parking Facilities

- On arrival by car, we offer off-road parking for 6 vehicles in our graveled, level car park which is lit by security lighting. A space can be reserved in advance for guests with mobility problems.
 - Assistance with parking and transfer of luggage and help with accessing rooms is offered.

Main Entrance & Reception

- Entrance to the front porch is via the front door, which is of a standard hinged construction 75cm or 29.5" wide
- Entrance to the main building is via the front door, which is of a standard hinged construction 90cm or 35.5" wide this is accessed by use of a key which guests retain throughout there stay so can come and go as they so choose.
- From front door there is a small step down which is 10cm or 4"
- Reception is allocated at end of hall way
- For assistance use of either hand bell or a push button door bell is used
- All public areas, corridors etc are lit, The owners are on-hand from 7am - 9.30pm and via a contact bell on reception a phone contact number is given for outside of general hours
- pen and paper is available at reception for those who may need it for speech or hearing difficulties.

Public Areas - General (Internal)

- All floors are carpeted and the only public area is the dining room.
- There are 11 stairs with a twist/small landing a single step then a twist/small landing to a further 3 stairs, this takes you to the first landing and hall way
- Eight further steps a turn/small landing and a further 4 steps to second floor
- All areas have smoke detectors, sounders and emergency lighting.
- All internal doors are fire rated with automatic door closures.
- Fire panel visible from front hallway

Dining Room

- The dining room is on the ground floor, split with one step up of 1" from the front of the dining room.
- This door is 75cm or 29.5" wide.
- Seating is provided in the dining room on wooden chairs (cushions available on request) around free-standing tables, which can be moved on request
- There is a varied breakfast menu to cater for most dietary requirements, provided by waitress service (assistance is offered for guests with visual impairment)

Laundry

- Laundry facilities are provided at an extra cost.
- There is a launderette five mins from guesthouse

Shop

- Not Available
- Tesco, Pharmacy and post office within short walk from guesthouse

Leisure Facilities

- Not Available

Outdoor Facilities

- A large garden is accessed at rear of guesthouse

Bedrooms

- All bedrooms are suitable for guests with full or partial mobility with a maximum door width of 72.5cm or 28.5",

- Fire alarm detectors fitted with audible alarm only.
- TV with remote control is provided, with lcd light
- bedrooms are lit via central/wall lights and bedside lamps.
- Tea and coffee making facilities are provided in each bedroom with a standard kettle with lead.
 - All rooms heated by thermostatically controlled valves
- All windows are easily opened.
- Bedrooms are not suitable for wheelchair access

Bathroom, Shower-room & WC [Ensuite or Shared]

- All the en-suite bedrooms have a wc, washbasin and shower. The showers are all electrically operated with glass doors and are maximum 12" step-up from floor level.
- There are two toilets accessed on 2nd floor
- The main bathroom on first floor has shower with 12" step up and hand washbasin

Additional Information

- There are two main escape routes by two staircases bringing guests to ground level and exiting via the front door into front porch then out onto car-park.
- non smoking establishment, smoking in designated smoking area only
- internet is provided free of charge in most places throughout building
- Cold storage is available on request for medication
- Taxis can be booked on your behalf on request

Address

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